
Refurbishment of Partick Bus Station

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1 Abstract

In August 2018 SPT delivered a fully refurbished bus station at Partick, Glasgow to provide a much improved Rail-Subway-Bus-Cycle Interchange facility. The previous bus station contained only 5 stances with old-fashioned shelters, poor accessibility features and no segregation of buses, taxis, private cars and pedestrians. The site was tightly constrained by residential properties, local businesses, a supermarket and a car park which made expansion or worthwhile improvement impossible. SPT obtained a small area of additional land to increase the operational area which had the benefits of increasing the number of stances and allowed for bus, vehicle and pedestrian segregation.

The design allowed for a “step-change” in the facility, with all stances constructed of glass to allow maximum visibility and aesthetic appeal, improved accessibility via low-level access to buses and the incorporation of the latest RTPI technology inside the shelters. Provision of new facilities for GCC’s NextBikes was also delivered along with a much more open and attractive public space containing a high-quality granite surface. High-levels of co-operation and engagement was required with all stakeholders to achieve this including residents, ScotRail, Bus operators, shop owners, Morrisons supermarket, GCC and other landowners. Community engagement was critical and the close working with Partick Housing Association (PHA) was a vital part of this. Through this forum, the project received vital support from the community and was able to incorporate its views and alleviate concerns, for example through the provision of additional trees and maximising the public area. PHA expressed their appreciation of the project and the expected benefits it would bring, and for the high level of engagement they had with SPT in its delivery.

Two of the main lessons learned:

- If a project generates disruption and temporary inconvenience, when the end result is a significant improvement (a “step change”) then it makes it easier to gain community support.
- Community engagement is a key component of success in this type of project, not only in garnering support but in gaining vital input and ideas from the people who know the area best and who will be left with the project’s legacy.

2 Presentation slides

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